Lappeenranta City Library
Provincial Library of South Karelia

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LAPPEENRANNAN KAUPUNKI

Public libraries in Finland

§ Public libraries are governed by national law (1998) and follow a national library policy
§ Library act:
  - It is the duty of local authorities to arrange library and information services
  - The library is a basic municipal service
  - The use and loan of library materials are free of charge for the client

Public libraries in Finland 2

§ Municipal public libraries are financed from tax revenues
§ There is a library in every municipality
§ Public library is the most frequently used cultural service in Finland
§ About 80% of Finns use public libraries

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## Public libraries in Finland 3

§ Provincial library in every Finnish province (20)
§ Provincial libraries
   - support the information and interlibrary lending services of the public libraries in the area
   - function as regional information and resource centres
   - train library personnel to undertake new forms of action and development projects and upgrade their knowledge about new technologies and new information sources

§ Central library of public libraries is Helsinki City Library

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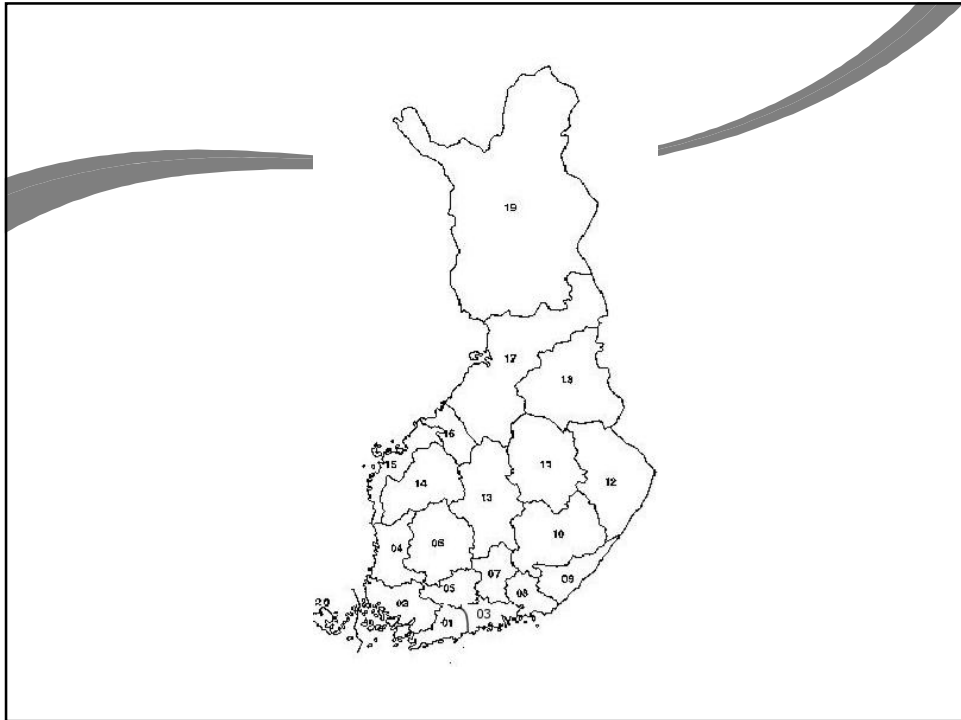
Statistics in whole Finland

Whole Finland:
Loan services 1991-2000

Whole Finland:
Acquisitions 1991-2000

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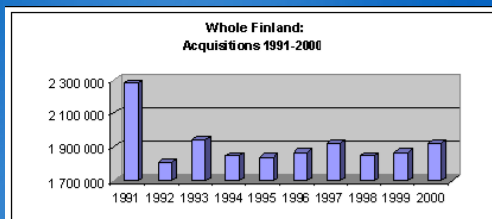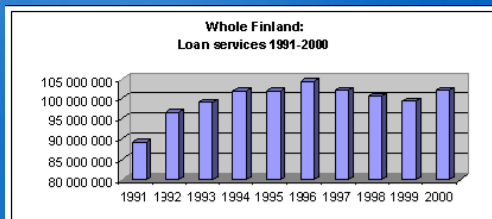
Lappeenranta library: History and statistics

§ Lappeenranta City Library established in 1883
§ Provincial Library of South Karelia from 1973
§ Main library building 1974
§ 26 000 library cards (43 % of inhabitants)
§ 670 000 visits every year
§ about 1 million loans every year
§ collection of 320 000 items
§ budget 2,5 million €
§ Acquisitions 16 000 items, 265 000 € (2006)
§ 47 library professionals

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Main library building

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Services around the city

§ main library

§ 6 branch libraries in suburbs: Sammonlahti, Lauritsala, Voisalmi, Mustola, Nuijamaa, Vainikkala

§ bookmobile

§ hospital library

§ home delivery service

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Mobile library 1993

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Library materials

§ books, talking books
§ magazines
§ language courses
§ videos, dvds, cd-roms
§ music recordings
§ sheet music
§ e-books

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Electronic services

§ **Customers' own virtual shelves**
- Customers can select literature from the data retrieval system and place it on their shelves. Several shelves can be built up, and they will stay in Web-Origo for future reference

§ **Basket**
- Customers can add items to the basket from the data retrieval system. The basket functions as a checklist for the duration of the session. The contents of the basket can then be emailed.

§ **Own searches**
- Own searches are data searches that have been saved. Library customers can save searches concerning topics they are interested in.

§ **New books**
- The cover designs and introductions of new books are available for customers in Web-Origo.

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Electronic services 2

§ **Book reviews**
  - Library customers can send reviews of books found in Web-Origo to the library. Once the library staff has approved the review, it will be available in Web-Origo.

§ **Due date reminder**
  - The customer can receive a due date reminder by email 3 days before return date of the loan.

§ **Notification of overdue items**
  - A notification sent to the customer when the loan period has expired, if there is at least one reservation on the book. Overdue notification of items reserved by another borrower is sent when one day has elapsed from the due date.

§ **Notification of arrival of library material**
  - The customer will be notified of the arrival of reserved material either by post, email, or text message.

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Electronic services 3

§ **E-books**
  - In Web-Origo, customers can download e-books acquired by the South Karelian libraries. Books can be borrowed for 1 or 7 days at a time. The books can be read with the Adobe Reader programme.

§ **Programme for reserving computers**
  - The library has computers equipped with Internet access and utility software available for customers. Customers can reserve a computer on the Internet with a library card and a password. To log on to the computer, you also need a library card and a password. Some of the computers are available without advance reservation.

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Future prospects

§ Common computer system also to South Karelia?
§ Regional library?
- common administration
- budget
- personal management
§ web 2.0
- interactivity between the library and the customers
- "Doing library together"
  • reviews
  • blogs
  • chat

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Library on the Internet

§ http://www.lappeenranta.fi/kirjasto
- Lappeenranta provincial library's homepages
§ http://weborigo.lappeenranta.fi
- Lappeenranta provincial library's database
§ South Karelian Nelli
- Regional information portal
§ Ask a Librarian
- information retrieval service by email

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Thank you!

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